

Website Build and Upkeep Agreement

Kelbra Business Solutions LLC, a Missouri limited liability company ("we", "us") · Version 1.0, October 3, 2026

This agreement covers the website we build and keep online for you, the business owner who approves it ("you"). By ticking the box on the approval page and paying, you agree to these terms.

1. What you get

- A website built for your business, which you reviewed and approved as a preview.
- Unlimited changes before launch. We keep changing the preview until you are happy, at no extra charge.
- Your own domain name (for example yourbusiness.com), bought and set up by us, with the secure padlock (HTTPS).
- Hosting, so the site stays online, and your Google reviews shown on the site and kept up to date.
- After launch, up to two change requests a month at no extra charge. Larger changes, such as new pages, are quoted first.

2. What it costs

\$299 today, first month free, then \$30 a month.

The \$299 pays for the build and the first month of upkeep. From the second month, \$30 a month is charged to the same card for domain, hosting, HTTPS, reviews and change requests. No sales tax is charged on this service in Missouri. Prices stay fixed for you for at least 12 months; any later change is announced by email 30 days ahead.

3. When the site goes live

Nothing is published before payment. Once the \$299 is paid, we buy the domain, publish the site and email you the live address, normally within one business day. If the exact domain you want is taken, we offer the closest alternatives and you choose.

4. Your content

- Photos, words and logos you send us stay yours. You give us permission to show them on your site.

- You confirm that you have the right to use everything you send, and that your business details are accurate.
- Stock photos we place on the site are licensed for your site only.
- The design and code of the site are ours while the site is hosted by us; you keep the right to use them for your business.

5. What we do not do

An online store with a cart and checkout, custom web applications, logo design from scratch, or hosting a site someone else built. If you ask for something outside this agreement, we tell you plainly and, where we can, quote it separately.

6. Cancelling

- You can cancel the monthly upkeep at any time by email. The site stays online until the end of the month you have paid for, then it comes down.
- The domain is registered for you. If you cancel, we transfer the domain to you on request, free of charge, within 30 days of your request. Renewal from then on is yours.
- The \$299 is not refunded once the site is live. If you cancel before launch, you receive a full refund.
- We may end this agreement with 30 days' notice by email, in which case the domain is transferred to you free of charge.

7. Keeping it fair

- We keep the site online and secure and fix anything on our side that stops it working.
- We cannot promise a particular number of visitors, calls or sales, or a particular Google ranking.
- If we fail to deliver what is promised here, our responsibility is limited to the amount you have paid us in the past 12 months.
- Either of us may update contact details by email. Notices to us go to websites@webkelbrasolutions.com.
- This agreement is governed by the laws of the State of Missouri.

8. Agreement

Ticking "I have read and agree to the Website Build and Upkeep Agreement" on the approval page and completing payment is your signature to this agreement. The date and the email

address used to approve are recorded with your site.

Kelbra Business Solutions LLC · websites@webkelbrasolutions.com